

**Product Bulletin:**

ApplianceWatch PRO 2.0 for Microsoft System Center Operations Manager (SCOM)

Revision History

15 December 2009 - Initial version

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This PRODUCT bulletin informs NetApp sales and NetApp partners about new or changed NetApp™ products or services.

1. Summary
2. What's New?
3. Sales Tools
4. Customer-Ready Tools
5. System Requirements
6. Product Information
7. Regulatory Compliance
8. Warranty and Service
9. Additional Information

1. Summary

This product bulletin announces the availability of ApplianceWatch PRO 2.0 for Microsoft System Center Operations Manager (SCOM) for First Customer Ship.

ApplianceWatch PRO 2.0 enables customers to discover, monitor NetApp Storage controllers and isolate problems quickly using Microsoft System Center Operations Manager (SCOM) by allowing SCOM to easily interpret SNMP traps from NetApp devices so SCOM standard event classification and response rules can be applied to NetApp controllers.

ApplianceWatch PRO management pack (MP) integrates NetApp storage controller knowledge within Microsoft System Center Virtual Machine Manager (SCVMM) to provide a comprehensive virtualization management solution. The PRO-enabled NetApp MP monitors the health status of the storage controllers that hosts the VMs. Appliance Watch PRO 2.0 generates relevant severity alerts for objects that it monitors, when the objects transition to an unhealthy state. Based on these alerts, corresponding NetApp PRO Tips are generated in SCVMM by the NetApp PRO-enabled MP.

2. What's New?

ApplianceWatch PRO 2.0 adds these features:

- Instantaneously identify unhealthy systems with Diagram View in SCOM and drill down to individual hardware and/or storage components in question
- Monitor the performance of NetApp storage systems
- Multiple performance views
- Receive PRO Tips for potential storage utilization issues within the SCVMM 2008 console
- Correct these issues with the auto-remediation actions included in the PRO Tip

3. Sales Tools (Sales Guides, Training Presentations, SE Presentations)

To encourage Microsoft System Center Operations Manager (SCOM) and System Center Virtual Machine Manager (SCVMM) customers to quickly adopt NetApp controllers, we offer the ApplianceWatch product free of charge.

4. Customer-Ready Tools (Customer Presentations, Datasheets)

Customer-ready presentations will be posted on the [NetApp Field Portal](#).

5. System Requirements

Refer to the NOW™ (NetApp on the Web) site for [supported platforms and compatibility matrix](#). Select "ApplianceWatch PRO" perspective from the Storage Solution down-down menu before entering the search criteria.

6. Product Information

ApplianceWatch product is offered & supported free of charge to customers as long as they have a valid software subscription contract for their controller(s). Existing customers will have access to newer versions of the software.

Software Subscription Plans

No SSP purchase or renewals will be required in order to receive support for the ApplianceWatch product. A valid software subscription contract for their controller(s) entitles them to NetApp customer support and also to future releases of ApplianceWatch product.

Downloading

For downloading software go to [NOW Download Software](#). Follow the link to **ApplianceWatch**, Select Platform **Microsoft SCOM** and then View & Download **ApplianceWatch 2.0**.

Product Availability

ApplianceWatch PRO 2.0 is available on NOW via download.

7. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. The list is available at PartnerCenter Compliance Information. This is required to ensure that products are being sold only in the countries in which NetApp has received regulatory compliance certification.

8. Warranty and Service

Standard software warranty and services apply.

9. Additional Information

Contact Information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.

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